



REQUEST FOR PROPOSALS (RFP)

RFP NO. 2012-22

NOTE: *If you download this RFP from an agency website located at: <http://www.psp.wa.gov> you are responsible for sending your name, address, e-mail address, and telephone number to the RFP Coordinator in order for your organization to receive any RFP amendments or bidder questions/agency answers.*

PROJECT TITLE: Public Beach Access Mobile/Web Application Development

PROPOSAL DUE DATE: 9/19/2011– 12 p.m. noon, *Pacific Standard Time or Pacific Daylight Time*, Olympia, Washington, USA.

E-mailed bids will be accepted. Faxed bids will not.

ESTIMATED TIME PERIOD FOR CONTRACT: 10/10/2011– 01/01/2012

The Agency reserves the right to extend the contract for up to two additional one-year periods at the sole discretion of the Agency.

CONSULTANT ELIGIBILITY: This procurement is open to those consultants that satisfy the minimum qualifications stated herein and that are available for work in Washington State.

CONTENTS OF THE REQUEST FOR PROPOSALS:

1. Introduction
2. General Information for Consultants
3. Proposal Contents
4. Evaluation and Award
5. Attachments
 - A. Certifications and Assurances
 - B. Personal Service Contract with General Terms and Conditions

TABLE OF CONTENTS *(Page #s need to change)*

1. Introduction.....	3
1.1 Purpose and Background	3
1.2 Objective and Scope of Work	3
1.3 Minimum Qualifications.....	4
1.4 Funding.....	4
1.5 Period of Performance	4
1.6 Current or Former State Employees.....	4
1.7 Definitions	4
1.8 ADA	5
2. General Information for Consultants.....	6
2.1 RFP Coordinator	6
2.2 Estimated Schedule of Procurement Activities	6
2.3 Pre-proposal Conference.....	6
2.4 Submission of Proposals	6
2.5 Proprietary Information/Public Disclosure.....	7
2.6 Revisions to the RFP	7
2.7 Minority & Women-Owned Business Participation	7
2.8 Acceptance Period.....	8
2.9 Responsiveness.....	8
2.10 Most Favorable Terms	8
2.11 Contract and General Terms & Conditions	8
2.12 Costs to Propose	8
2.13 No Obligation to Contract.....	9
2.14 Rejection of Proposals	9
2.15 Commitment of Funds.....	9
2.16 Electronic Payment.....	9
2.17 Insurance Coverage.....	9
3. Proposal Contents.....	11
3.1 Letter of Submittal	11
3.2 Technical Proposal	11
3.3 Management Proposal.....	12
3.4 Cost Proposal	13
4. Evaluation and Contract Award	15
4.1 Evaluation Procedure	15
4.2 Evaluation Weighting and Scoring	15
4.3 Oral Presentations may be Required	15
4.4 Notification to Proposers.....	16
4.5 Debriefing of Unsuccessful Proposers.....	16
4.6 Protest Procedure	16
5. RFP Exhibits	18
Exhibit A Certifications and Assurances	
Exhibit B Personal Service Contract Format including General Terms and Conditions (GT&Cs)	

NOTE: Include other exhibits as applicable to the RFP.

1. INTRODUCTION

1.1. PURPOSE AND BACKGROUND

(NOTE: Provide a clear statement of the project's purpose, present system or process, and perceived need, as well as any other background about the project, which may be appropriate.)

The Washington State, Puget Sound Partnership, hereafter called "AGENCY," is initiating this Request for Proposals (RFP) to solicit proposals from firms interested in participating on a project to develop a mobile application for the Puget Sound Starts Here (PSSH) campaign and replica web application for MyPugetSound.net (MPS) based on the database for the Public Access Beach portal of the Washington Department of Ecology's (ECY) Coastal Atlas. AGENCY intends to award one/multiple contract(s) to provide the services described in this RFP.

1.2. OBJECTIVES AND SCOPE OF WORK

Puget Sound Partnership (PSP) would like to develop a mobile application for the Puget Sound Starts Here (PSSH) campaign and replica web application for MyPugetSound.net (MPS) based on the database for the Public Access Beach portal of the Washington Department of Ecology's (ECY) Coastal Atlas. (<https://fortress.wa.gov/ecy/coastalatlas/UICoastalAtlas/Tools/PublicAccess.aspx>)

The Public Beach Access mobile and web application will help support the PSSH campaign and the public portal of the MPS system in an effort of engaging the public by providing easy and useable access to information and resources accessible to the public with active links back to ECY's main Coastal Atlas and Puget Sound recovery and conservation efforts.

Statement of Work – Capturing the Development Process and Accountability		
#	Deliverable	Description
1. Startup		
1.1	Kick Off Meeting	Introduces the Vendor team to the PSP team. Serves as an opportunity to clarify project requirements. This deliverable will be performed on site at PSP.
1.2	Project Goals Review	Review project goals and expectations to allow vendor to gain a solid understanding of PSP's expectations, systems, plus information gathered to date.
1.3	Documentation Review	Review relevant documentation and background materials
1.4	Schedule Review	Review and, at PSP' sole discretion, finalize schedule based on documentation review.
1.5	Project Plan	Vendor shall provide subject to Acceptance provisions set forth in the subsequent Work Order a Project Plan detailing items 1-4 above and providing a timeline/schedule for deliverables with task check points for completion. The plan should be complete and delivered to staff by October 28, 2011.
2. Development		

Statement of Work – Capturing the Development Process and Accountability		
#	Deliverable	Description
2.1	For the initial PSSH Mobile Application and MPS web application:	The contractor will: Identify gaps in existing elements and requirements; identify intersystem dependencies; and develop conceptual design for review and approval, make changes as requested and develop a Beta Application for review and commenting by PSP and Partners. (by November 30, 2011)
2.2	Clarifications and User testing	<ul style="list-style-type: none"> • Make adjustments to application design after testing within the Partner group. • Run a full quality Assurance and User Acceptance testing and provide a detailed summary of findings to PSP. • Make adjustments to application as identified during testing. • Provide summaries of support with each invoice.
2. Implementation		
3.1	Launch applications (January 1, 2012)	<ul style="list-style-type: none"> • To application markets and the public.
3.2	Post launch service and support	<ul style="list-style-type: none"> • Provide support and technical service for application for 120 days post launch. • Provide a detailed summary and train Partnership IT team to maintain application.

The contractor will complete the following deliverables:

1.3 MINIMUM QUALIFICATIONS

(NOTE: Include what is required to be able to qualify for a contract.)

Minimum qualifications include:

- Licensed to do business in the State of Washington or provide a commitment that it will become licensed in Washington within thirty (30) calendar days of being selected as the Apparently Successful Contractor.
- 5 years experience mobile and web application development
- Experience with mobile and application marketplaces
- Experience with web development and database integration

1.4 FUNDING (OPTIONAL)

The AGENCY has budgeted an amount not to exceed *ten thousand* Dollars (\$10,000.00) for this project. Proposals in excess of \$10,000.00 will be considered non-responsive and will not be evaluated.

Any contract awarded as a result of this procurement is contingent upon the availability of funding.

1.5 PERIOD OF PERFORMANCE

The period of performance of any contract resulting from this RFP is tentatively scheduled to begin on or about 10/10/2011 and to end on 01/01/2012. Amendments extending the period of performance, if any, shall be at the sole discretion of the AGENCY.

The AGENCY reserves the right to extend the contract for two one-year periods.

1.6 CONTRACTING WITH CURRENT OR FORMER STATE EMPLOYEES

Specific restrictions apply to contracting with current or former state employees pursuant to chapter 42.52 of the Revised Code of Washington. Proposers should familiarize themselves with the requirements prior to submitting a proposal that includes current or former state employees.

1.7 DEFINITIONS

Definitions for the purposes of this RFP include:

Agency – The Puget Sound Partnership is the agency of the state of Washington that is issuing this RFP.

Apparent Successful Contractor – The consultant selected as the entity to perform the anticipated services, subject to completion of contract negotiations and execution of a written contract.

Consultant – Individual or company interested in the RFP and that may or does submit a proposal in order to attain a contract with the AGENCY.

Contractor – Individual or company whose proposal has been accepted by the AGENCY and is awarded a fully executed, written contract.

Proposal – A formal offer submitted in response to this solicitation.

Proposer - Individual or company that submits a proposal in order to attain a contract with the AGENCY.

Request for Proposals (RFP) – Formal procurement document in which a service or need is identified but no specific method to achieve it has been chosen. The purpose of an RFP is to permit the consultant community to suggest various approaches to meet the need at a given price.

1.8 ADA

The AGENCY complies with the Americans with Disabilities Act (ADA). Consultants may contact the RFP Coordinator to receive this Request for Proposals in Braille or on tape.

2. GENERAL INFORMATION FOR CONSULTANTS

2.1. RFP COORDINATOR

The RFP Coordinator is the sole point of contact in the AGENCY for this procurement. All communication between the Consultant and the AGENCY upon release of this RFP shall be with the RFP Coordinator, as follows:

Name	Rae McNally
E-Mail Address	Rae.mcnally@psp.wa.gov
Mailing Address	326 East D. Street, Tacoma, WA 98421-1801
Physical Address for Delivery	326 East D. Street, Tacoma, WA 98421-1801
Phone Number	360.918.2285
Fax Number	253.830.2353

Any other communication will be considered unofficial and non-binding on the AGENCY. Consultants are to rely on written statements issued by the RFP Coordinator. Communication directed to parties other than the RFP Coordinator may result in disqualification of the Consultant.

2.2. ESTIMATED SCHEDULE OF PROCUREMENT ACTIVITIES

Issue Request for Proposals	9/08/2011
Question & answer period	9/8-14/2011
Issue last addendum to RFP	9/16/2011
Proposals due	9/19/2011
Evaluate proposals	9/20/2011-9/27/2011
Conduct oral interviews with finalists, if required	9/28/2011
Announce "Apparent Successful Contractor" and send notification via fax or e-mail to unsuccessful proposers	9/29/2011
Hold debriefing conferences (if requested)	9/30/2011
Negotiate contract	10/3/2011
File contract with OFM (if required)	10/6/2011
Begin contract work	10/10/2011

The AGENCY reserves the right to revise the above schedule.

2.4 SUBMISSION OF PROPOSALS

(NOTE: Proposals can be submitted either hard copy or electronically. Use the appropriate sections below.)

HARD COPY PROPOSALS:

Consultants are required to submit four (4) copies of their proposal. Two copies must have original signatures and two copies can have photocopied signatures. The proposal, whether mailed or hand delivered, must arrive at the AGENCY no later than 12 p.m. noon Pacific Standard Time or Pacific Daylight Time on **September 19, 2011**.

The proposal is to be sent to the RFP Coordinator at the address noted in Section 2.1. The envelope should be clearly marked to the attention of the RFP Coordinator.

Consultants mailing proposals should allow normal mail delivery time to ensure timely receipt of their proposals by the RFP Coordinator. Consultants assume the risk for the method of delivery chosen. The AGENCY assumes no responsibility for delays caused by any delivery service. Proposals may not be transmitted using facsimile transmission.

Late proposals will not be accepted and will be automatically disqualified from further consideration. All proposals and any accompanying documentation become the property of the AGENCY and will not be returned.

ELECTRONIC PROPOSALS:

The proposal must be **received by the RFP Coordinator** no later than 12 p.m. noon, Pacific Standard Time or Pacific Daylight Time, in Olympia, Washington, on **September 19, 2011**.

Proposals must be submitted electronically as an attachment to an e-mail to rae.mcnally@psp.wa.gov, the RFP Coordinator, at the e-mail address listed in Section 2.1. Attachments to e-mail shall be in Microsoft Word format or PDF. Zipped files cannot be received by the AGENCY and cannot be used for submission of proposals. The cover submittal letter and the Certifications and Assurances form must have a scanned signature of the individual within the organization authorized to bind the Consultant to the offer. The AGENCY does not assume responsibility for problems with Consultant's e-mail. If the AGENCY'S email is not working, appropriate allowances will be made.

Proposals may not be transmitted using facsimile transmission.

Consultants should allow sufficient time to ensure timely receipt of the proposal by the RFP Coordinator. Late proposals will not be accepted and will be automatically disqualified from further consideration, unless the AGENCY'S e-mail is found to be at fault. All proposals and any accompanying documentation become the property of the AGENCY and will not be returned.

2.5 PROPRIETARY INFORMATION/PUBLIC DISCLOSURE

Proposals submitted in response to this competitive procurement shall become the property of the AGENCY. All proposals received shall remain confidential until the contract, if any, resulting from this RFP is signed by the Director of the AGENCY, or his Designee, and the apparent successful Contractor; thereafter, the proposals shall be deemed public records as defined in Chapter 42.56 of the Revised Code of Washington (RCW).

Any information in the proposal that the Consultant desires to claim as proprietary and exempt from disclosure under the provisions of Chapter 42.56 RCW, or other state or federal law that provides for

the nondisclosure of your document, must be clearly designated. The information must be clearly identified and the particular exemption from disclosure upon which the Consultant is making the claim must be cited. Each page containing the information claimed to be exempt from disclosure must be clearly identified by the words "Proprietary Information" printed on the lower right hand corner of the page. Marking the entire proposal exempt from disclosure or as Proprietary Information will not be honored.

If a public records request is made for the information that the Consultant has marked as "Proprietary Information," the AGENCY will notify the Consultant of the request and of the date that the records will be released to the requester unless the Consultant obtains a court order enjoining that disclosure. If the Consultant fails to obtain the court order enjoining disclosure, the AGENCY will release the requested information on the date specified. If a Consultant obtains a court order from a court of competent jurisdiction enjoining disclosure pursuant to Chapter 42.56 RCW, or other state or federal law that provides for nondisclosure, the AGENCY shall maintain the confidentiality of the Consultant's information per the court order.

A charge will be made for copying and shipping, as outlined in RCW 42.56. No fee shall be charged for inspection of contract files, but twenty-four (24) hours' notice to the RFP Coordinator is required. All requests for information should be directed to the RFP Coordinator.

2.6 REVISIONS TO THE RFP

In the event it becomes necessary to revise any part of this RFP, addenda will be provided via e-mail to all individuals, who have made the RFP Coordinator aware of their interest. Addenda will also be published on <http://www.psp.wa.gov>. For this purpose, the published questions and answers and any other pertinent information shall be provided as an addendum to the RFP and will be placed on the website.

If you downloaded this RFP from the Agency website located at: <http://www.psp.wa.gov>, you are responsible for sending your name, e-mail address, and telephone number to the RFP Coordinator in order for your organization to receive any RFP addenda.

The AGENCY also reserves the right to cancel or to reissue the RFP in whole or in part, prior to execution of a contract.

2.7 MINORITY & WOMEN-OWNED BUSINESS PARTICIPATION

In accordance with chapter 39.19 RCW, the state of Washington encourages participation in all of its contracts by firms certified by the Office of Minority and Women's Business Enterprises (OMWBE). Participation may be either on a direct basis in response to this solicitation or on a subcontractor basis. However, no preference will be included in the evaluation of proposals, no minimum level of MWBE participation shall be required as a condition for receiving an award, and proposals will not be rejected or considered non-responsive on that basis.

The established annual procurement participation goals for MBE is 10% and for WBE, 4%, for this type of project. These goals are voluntary. For information on certified firms, consultants may contact OMWBE at 360/753-9693 or <http://www.omwbe.wa.gov>.

2.8 ACCEPTANCE PERIOD

Proposals must provide 60 days for acceptance by AGENCY from the due date for receipt of proposals.

2.9 RESPONSIVENESS

All proposals will be reviewed by the RFP Coordinator to determine compliance with administrative requirements and instructions specified in this RFP. The Consultant is specifically notified that failure to comply with any part of the RFP may result in rejection of the proposal as non-responsive.

The AGENCY also reserves the right at its sole discretion to waive minor administrative irregularities.

2.10 MOST FAVORABLE TERMS

The AGENCY reserves the right to make an award without further discussion of the proposal submitted. Therefore, the proposal should be submitted initially on the most favorable terms which the Consultant can propose. There will be no best and final offer procedure. The AGENCY does reserve the right to contact a Consultant for clarification of its proposal.

The Apparent Successful Contractor should be prepared to accept this RFP for incorporation into a contract resulting from this RFP. Contract negotiations may incorporate some or all of the Consultant's proposal. It is understood that the proposal will become a part of the official procurement file on this matter without obligation to the AGENCY.

2.11 CONTRACT AND GENERAL TERMS & CONDITIONS

The apparent successful contractor will be expected to enter into a contract which is substantially the same as the sample contract and its general terms and conditions attached as Exhibit B. In no event is a Consultant to submit its own standard contract terms and conditions in response to this solicitation. The Consultant may submit exceptions as allowed in the Certifications and Assurances form, Exhibit A to this solicitation. All exceptions to the contract terms and conditions must be submitted as an attachment to Exhibit A, Certifications and Assurances form. The AGENCY will review requested exceptions and accept or reject the same at its sole discretion.

2.12 COSTS TO PROPOSE

The AGENCY will not be liable for any costs incurred by the Consultant in preparation of a proposal submitted in response to this RFP, in conduct of a presentation, or any other activities related to responding to this RFP.

2.13 NO OBLIGATION TO CONTRACT

This RFP does not obligate the state of Washington or the AGENCY to contract for services specified herein.

2.14 REJECTION OF PROPOSALS

The AGENCY reserves the right at its sole discretion to reject any and all proposals received without penalty and not to issue a contract as a result of this RFP.

2.15 COMMITMENT OF FUNDS

The Director of the AGENCY or his delegate is the only individual who may legally commit the AGENCY to the expenditures of funds for a contract resulting from this RFP. No cost chargeable to the proposed contract may be incurred before receipt of a fully executed contract.

2.16 ELECTRONIC PAYMENT

The state of Washington prefers to utilize electronic payment in its transactions. The successful contractor will be provided a form to complete with the contract to authorize such payment method.

2.17 INSURANCE COVERAGE

The Contractor is to furnish the Agency with a certificate(s) of insurance executed by a duly authorized representative of each insurer, showing compliance with the insurance requirements set forth below.

The Contractor shall, at its own expense, obtain and keep in force insurance coverage which shall be maintained in full force and effect during the term of the contract. The Contractor shall furnish evidence in the form of a Certificate of Insurance that insurance shall be provided, and a copy shall be forwarded to the Agency within fifteen (15) days of the contract effective date.

Liability Insurance

- 1) **Commercial General Liability Insurance:** Contractor shall maintain commercial general liability (CGL) insurance and, if necessary, commercial umbrella insurance, with a limit of not less than \$1,000,000 per each occurrence. If CGL insurance contains aggregate limits, the General Aggregate limit shall be at least twice the "each occurrence" limit. CGL insurance shall have products-completed operations aggregate limit of at least two times the "each occurrence" limit. CGL insurance shall be written on ISO occurrence form CG 00 01 (or a substitute form providing equivalent coverage). All insurance shall cover liability assumed under an insured contract (including the tort liability of another assumed in a business contract), and contain separation of insureds (cross liability) condition.

Additionally, the Contractor is responsible for ensuring that any subcontractors provide adequate insurance coverage for the activities arising out of subcontracts.

- 2) **Business Auto Policy:** As applicable, the Contractor shall maintain business auto liability and, if necessary, commercial umbrella liability insurance with a limit not less than \$1,000,000 per accident. Such insurance shall cover liability arising out of "Any Auto." Business auto coverage shall be written on ISO form CA 00 01, 1990 or later edition, or substitute liability form providing equivalent coverage.

Employers Liability ("Stop Gap") Insurance: In addition, the Contractor shall buy employers liability insurance and, if necessary, commercial umbrella liability insurance with limits not less than \$1,000,000 each accident for bodily injury by accident or \$1,000,000 each employee for bodily injury by disease.

Additional Provisions

Above insurance policy shall include the following provisions:

1. **Additional Insured.** The state of Washington, [agency name], its elected and appointed officials, agents and employees shall be named as an additional insured on all general liability, excess, umbrella and property insurance policies. All insurance provided in compliance with this contract shall be primary as to any other insurance or self-insurance programs afforded to or maintained by the state.

2. **Cancellation.** State of Washington, [agency name], shall be provided written notice before cancellation or non-renewal of any insurance referred to therein, in accord with the following specifications. Insurers subject to 48.18 RCW (Admitted and Regulation by the Insurance Commissioner): The insurer shall give the state 45 days advance notice of cancellation or non-renewal. If cancellation is due to non-payment of premium, the state shall be given 10 days advance notice of cancellation. Insurers subject to 48.15 RCW (Surplus lines): The state shall be given 20 days advance notice of cancellation. If cancellation is due to non-payment of premium, the state shall be given 10 days advance notice of cancellation.
3. **Identification.** Policy must reference the state's contract number and the agency name.
4. **Insurance Carrier Rating.** All insurance and bonds should be issued by companies admitted to do business within the state of Washington and have a rating of A-, Class VII or better in the most recently published edition of Best's Reports. Any exception shall be reviewed and approved by [Agency Name] Risk Manager, or the Risk Manager for the state of Washington, before the contract is accepted or work may begin. If an insurer is not admitted, all insurance policies and procedures for issuing the insurance policies must comply with Chapter 48.15 RCW and 284-15 WAC
5. **Excess Coverage.** By requiring insurance herein, the state does not represent that coverage and limits will be adequate to protect Contractor, and such coverage and limits shall not limit Contractor's liability under the indemnities and reimbursements granted to the state in this contract.

Workers' Compensation Coverage

The Contractor will at all times comply with all applicable workers' compensation, occupational disease, and occupational health and safety laws, statutes, and regulations to the full extent applicable. The state will not be held responsive in any way for claims filed by the Contractor or their employees for services performed under the terms of this contract.

3. PROPOSAL CONTENTS

NOTE: Proposals can be submitted either hard copy or electronically. Use applicable section.

HARD COPY:

Proposals must be written in English and submitted on eight and one-half by eleven inch (8 ½" x 11") paper with tabs separating the major sections of the proposal. The four major sections of the proposal are to be submitted in the order noted below:

1. Letter of Submittal, including signed Certifications and Assurances (Exhibit A to this RFP)
2. Technical Proposal
3. Management Proposal; and,
4. Cost Proposal

ELECTRONIC PROPOSALS:

Proposals must be written in English and submitted electronically to the RFP Coordinator in the order noted below:

1. Letter of Submittal, including signed Certifications and Assurances (Exhibit A to this RFP);
2. Technical Proposal;
3. Management Proposal; and,
4. Cost Proposal.

Proposals must provide information in the same order as presented in this document with the same headings. This will not only be helpful to the evaluators of the proposal, but should assist the Consultant in preparing a thorough response.

Items marked "mandatory" must be included as part of the proposal for the proposal to be considered responsive, however, these items are not scored. Items marked "scored" are those that are awarded points as part of the evaluation conducted by the evaluation team.

3.1. LETTER OF SUBMITTAL (MANDATORY)

The Letter of Submittal and the attached Certifications and Assurances form (Exhibit A to this RFP) must be signed and dated by a person authorized to legally bind the Consultant to a contractual relationship, e.g., the President or Executive Director if a corporation, the managing partner if a partnership, or the proprietor if a sole proprietorship. Along with introductory remarks, the Letter of Submittal is to include by attachment the following information about the Consultant and any proposed subcontractors:

1. Name, address, principal place of business, telephone number, and fax number/e-mail address of legal entity or individual with whom contract would be written.
2. Name, address, and telephone number of each principal officer (President, Vice President, Treasurer, Chairperson of the Board of Directors, etc.)
3. Legal status of the Consultant (sole proprietorship, partnership, corporation, etc.) and the year the entity was organized to do business as the entity now substantially exists.
4. Federal Employer Tax Identification number or Social Security number and the Washington Uniform Business Identification (UBI) number issued by the state of Washington Department of Revenue. If the Consultant does not have a UBI number, the Consultant must state that it

will become licensed in Washington within thirty (30) calendar days of being selected as the Apparently Successful Contractor.

5. Location of the facility from which the Consultant would operate.
6. Identify any state employees or former state employees employed or on the firm's governing board as of the date of the proposal. Include their position and responsibilities within the Consultant's organization. If following a review of this information, it is determined by the AGENCY that a conflict of interest exists, the Consultant may be disqualified from further consideration for the award of a contract.

3.2. TECHNICAL PROPOSAL (SCORED)

The Technical Proposal must contain a comprehensive description of services including the following elements:

- A. Project Approach/Methodology** – Include a complete description of the Consultant's proposed approach and methodology for the project. This section should convey Consultant's understanding of the proposed project.
- B. Work Plan** - Include all project requirements and the proposed tasks, services, activities, etc. necessary to accomplish the scope of the project defined in this RFP. This section of the technical proposal must contain sufficient detail to convey to members of the evaluation team the Consultant's knowledge of the subjects and skills necessary to successfully complete the project. Include any required involvement of AGENCY staff. The Consultant may also present any creative approaches that might be appropriate and may provide any pertinent supporting documentation.
- C. Project Schedule** - Include a project schedule indicating when the elements of the work will be completed. Project schedule must ensure that any deliverables requested are met.
- D. Outcomes and Performance Measurement** – Describe the impacts/outcomes the Consultants propose to achieve as a result of the delivery of these services including how these outcomes would be monitored, measured and reported to the state agency.
- E. Risks** - The Consultant must identify potential risks that are considered significant to the success of the project. Include how the Consultant would propose to effectively monitor and manage these risks, including reporting of risks to the AGENCY'S contract manager.
- F. Deliverables** – Fully describe deliverables to be submitted under the proposed contract. Deliverables must support the requirements set forth in Section 1.2, Objectives and Scope of Work.

3.3. MANAGEMENT PROPOSAL

A. Project Management (SCORED)

1. **Project Team Structure/Internal Controls** - Provide a description of the proposed project team structure and internal controls to be used during the course of the project, including any subcontractors. Provide an organizational chart of your firm indicating lines of authority for personnel involved in performance of this potential contract and relationships of this staff to other programs or functions of the firm. This chart must also show lines of authority to the next senior level of management. Include who within the firm will have prime responsibility and final authority for the work.

2. **Staff Qualifications/Experience** - Identify staff, including subcontractors, who will be assigned to the potential contract, indicating the responsibilities and qualifications of such personnel, and include the amount of time each will be assigned to the project. Provide resumes' for the named staff, which include information on the individual's particular skills related to this project, education, experience, significant accomplishments and any other pertinent information. The Consultant must commit that staff identified in its proposal will actually perform the assigned work. Any staff substitution must have the prior approval of the AGENCY.

B. Experience of the Consultant (SCORED)

1. Indicate the experience the Consultant and any subcontractors have in the following areas associated with
 - a. mobile and web application development
 - b. database integration and development, social media integration
 - c. mobile application market integration
2. Indicate other relevant experience that indicates the qualifications of the Consultant, and any subcontractors, for the performance of the potential contract.
3. Include a list of contracts the Consultant has had during the last five years that relate to the Consultant's ability to perform the services needed under this RFP. List contract reference numbers, contract period of performance, contact persons, telephone numbers, and fax numbers/e-mail addresses.

C. Related Information (MANDATORY)

1. If the Consultant or any subcontractor contracted with the state of Washington during the past 24 months, indicate the name of the agency, the contract number and project description and/or other information available to identify the contract.
2. If the Consultant's staff or subcontractor's staff was an employee of the state of Washington during the past 24 months, or is currently a Washington State employee, identify the individual by name, the agency previously or currently employed by, job title or position held and separation date.
3. If the Consultant has had a contract terminated for default in the last five years, describe such incident. Termination for default is defined as notice to stop performance due to the Consultant's non-performance or poor performance and the issue of performance was either (a) not litigated due to inaction on the part of the Proposer, or (b) litigated and such litigation determined that the Proposer was in default.
4. Submit full details of the terms for default including the other party's name, address, and phone number. Present the Consultant's position on the matter. The AGENCY will evaluate the facts and may, at its sole discretion, reject the proposal on the grounds of the past experience. If no such termination for default has been experienced by the Consultant in the past five years, so indicate.

D. References (MANDATORY)

List names, addresses, telephone numbers, and fax numbers/e-mail addresses of three (3) business references for the Consultant and three (3) business references for the lead staff person for whom work has been accomplished and briefly describe the type of service provided. Do not include current AGENCY staff as references. The Consultant and the lead staff person must grant permission to the AGENCY to contact the references and others who may have pertinent information regarding the Consultant's and the lead staff person's

qualifications and experience to perform the services required by this RFP. The AGENCY may evaluate references at the AGENCY'S discretion.

E. OMWBE Certification (OPTIONAL AND NOT SCORED)

Include proof of certification issued by the Washington State Office of Minority and Womens Business Enterprises (OMWBE) if certified minority-owned firm and/or women-owned firm(s) will be participating on this project. For information: <http://www.omwbe.wa.gov>.

3.4. COST PROPOSAL

The maximum fee for this contract must be ten thousand Dollars (\$10,000.00) or less to be considered responsive to this RFP.

The evaluation process is designed to award this procurement not necessarily to the Consultant of least cost, but rather to the Consultant whose proposal best meets the requirements of this RFP. However, Consultants are encouraged to submit proposals which are consistent with state government efforts to conserve state resources.

A. Identification of Costs (SCORED)

Identify all costs in U.S. dollars including expenses to be charged for performing the services necessary to accomplish the objectives of the contract. The Consultant is to submit a fully detailed budget including staff costs and any expenses necessary to accomplish the tasks and to produce the deliverables under the contract. Consultants are required to collect and pay Washington state sales and use taxes, as applicable.

Costs for subcontractors are to be broken out separately. Please note if any subcontractors are certified by the Office of Minority and Women's Business Enterprises.

B. Computation

The score for the cost proposal will be computed by dividing the lowest cost bid received by the Consultant's total cost. Then the resultant number will be multiplied by the maximum possible points for the cost section.

4. EVALUATION AND CONTRACT AWARD

4.1. EVALUATION PROCEDURE

Responsive proposals will be evaluated strictly in accordance with the requirements stated in this solicitation and any addenda issued. The evaluation of proposals shall be accomplished by an evaluation team(s), to be designated by the AGENCY, which will determine the ranking of the proposals.

AGENCY, at its sole discretion, may elect to select the top-scoring firms as finalists for an oral presentation.

The RFP Coordinator may contact the Consultant for clarification of any portion of the Consultant's proposal.

4.2. EVALUATION WEIGHTING AND SCORING

The following weighting and points will be assigned to the proposal for evaluation purposes:

Technical Proposal –60%	60 points
Project Approach/Methodology	15 points (maximum)
Quality of Work Plan	15 points (maximum)
Project Schedule	15 points (maximum)
Project Deliverables	15 points (maximum)
Management Proposal – 30%	30 points
Project Team Structure and Internal Controls	10 points (maximum)
Staff Qualifications/Experience	10 points (maximum)
Experience of the Consultant	10 points (maximum)
Cost Proposal – 10%	10 points
<hr/>	
TOTAL	100 POINTS

NOTE: Scoring may be done in a variety of ways, but the RFP language must clearly and consistently state which approach is being used.

AGENCY reserves the right to award the contract to the Consultant whose proposal is deemed to be in the best interest of the AGENCY and the state of Washington.

4.3. ORAL PRESENTATIONS MAY BE REQUIRED

The AGENCY may after evaluating the written proposals elect to schedule oral presentations of the finalists. Should oral presentations become necessary, the AGENCY will contact the top-scoring firm(s) from the written evaluation to schedule a date, time and location. Commitments made by the Consultant at the oral interview, if any, will be considered binding.

CHOICES FOR ORAL SCORING:

The oral presentation will determine the apparent successful contractor. OR

The scores from the written evaluation and the oral presentation combined together will determine the apparent successful contractor.

4.4. NOTIFICATION TO PROPOSERS

The AGENCY will notify the Apparently Successful Contractor of their selection in writing upon completion of the evaluation process. Individuals or firms whose proposals were not selected for further negotiation or award will be notified separately by e-mail or facsimile.

4.5. DEBRIEFING OF UNSUCCESSFUL PROPOSERS

Any Consultant who has submitted a proposal and been notified that they were not selected for contract award may request a debriefing. The request for a debriefing conference must be received by the RFP Coordinator within three (3) business days after the Unsuccessful Consultant Notification is e-mailed or faxed to the Consultant. Debriefing requests must be received by the RFP Coordinator no later than 5:00 PM, local time, in Olympia, Washington on the third business day following the transmittal of the Unsuccessful Consultant Notification. The debriefing must be held within three (3) business days of the request.

Discussion at the debriefing conference will be limited to the following:

- Evaluation and scoring of the firm's proposal;
- Critique of the proposal based on the evaluation;
- Review of proposer's final score in comparison with other final scores without identifying the other firms.

Comparisons between proposals or evaluations of the other proposals will not be allowed. Debriefing conferences may be conducted in person or on the telephone and will be scheduled for a maximum of one hour.

4.6. PROTEST PROCEDURE

Protests may be made only by Consultants who submitted a response to this solicitation document and who have participated in a debriefing conference. Upon completing the debriefing conference, the Consultant is allowed three (3) business days to file a protest of the acquisition with the RFP Coordinator. Protests must be received by the RFP Coordinator no later than 4:30 PM, local time, in *Tacoma* Washington on the third business day following the debriefing. Protests may be submitted by e-mail or facsimile, but must then be followed by the document with an original signature.

Consultants protesting this procurement shall follow the procedures described below. Protests that do not follow these procedures shall not be considered. This protest procedure constitutes the sole administrative remedy available to Consultants under this procurement.

All protests must be in writing, addressed to the RFP Coordinator, and signed by the protesting party or an authorized Agent. The protest must state the RFP number, the grounds for the protest with specific facts and complete statements of the action(s) being protested. A description of the relief or corrective action being requested should also be included.

Only protests stipulating an issue of fact concerning the following subjects shall be considered:

- A matter of bias, discrimination or conflict of interest on the part of an evaluator;
- Errors in computing the score;
- Non-compliance with procedures described in the procurement document or AGENCY policy.

Protests not based on procedural matters will not be considered. Protests will be rejected as without merit if they address issues such as: 1) an evaluator's professional judgment on the quality of a proposal, or 2) AGENCY'S assessment of its own and/or other agencies needs or requirements.

Upon receipt of a protest, a protest review will be held by the AGENCY. The AGENCY Director or an employee delegated by the Director who was not involved in the procurement will consider the record and all available facts and issue a decision within five (5) business days of receipt of the protest. If additional time is required, the protesting party will be notified of the delay.

In the event a protest may affect the interest of another Consultant that also submitted a proposal, such Consultant will be given an opportunity to submit its views and any relevant information on the protest to the RFP Coordinator.

The final determination of the protest shall:

- Find the protest lacking in merit and uphold the AGENCY's action; or
- Find only technical or harmless errors in the AGENCY's acquisition process and determine the AGENCY to be in substantial compliance and reject the protest; or
- Find merit in the protest and provide the AGENCY options which may include:
 - Correct the errors and re-evaluate all proposals, and/or
 - Reissue the solicitation document and begin a new process, or
 - Make other findings and determine other courses of action as appropriate.

If the AGENCY determines that the protest is without merit, the AGENCY will enter into a contract with the apparently successful contractor. If the protest is determined to have merit, one of the alternatives noted in the preceding paragraph will be taken.

5. RFP ATTACHMENTS

Attachment A Certifications and Assurances

Attachment B Personal Service Contract Format including General Terms and Conditions (GT&Cs)

CERTIFICATIONS AND ASSURANCES

I/we make the following certifications and assurances as a required element of the proposal to which it is attached, understanding that the truthfulness of the facts affirmed here and the continuing compliance with these requirements are conditions precedent to the award or continuation of the related contract:

1. I/we declare that all answers and statements made in the proposal are true and correct.
2. The prices and/or cost data have been determined independently, without consultation, communication, or agreement with others for the purpose of restricting competition. However, I/we may freely join with other persons or organizations for the purpose of presenting a single proposal.
3. The attached proposal is a firm offer for a period of 60 days following receipt, and it may be accepted by the AGENCY without further negotiation (except where obviously required by lack of certainty in key terms) at any time within the 60-day period.
4. In preparing this proposal, I/we have not been assisted by any current or former employee of the state of Washington whose duties relate (or did relate) to this proposal or prospective contract, and who was assisting in other than his or her official, public capacity. If there are exceptions to these assurances, I/we have described them in full detail on a separate page attached to this document.
5. I/we understand that the AGENCY will not reimburse me/us for any costs incurred in the preparation of this proposal. All proposals become the property of the AGENCY, and I/we claim no proprietary right to the ideas, writings, items, or samples, unless so stated in this proposal.
6. Unless otherwise required by law, the prices and/or cost data which have been submitted have not been knowingly disclosed by the Proposer and will not knowingly be disclosed by him/her prior to opening, directly or indirectly, to any other Proposer or to any competitor.
7. I/we agree that submission of the attached proposal constitutes acceptance of the solicitation contents and the attached sample contract and general terms and conditions. If there are any exceptions to these terms, I/we have described those exceptions in detail on a page attached to this document.
8. No attempt has been made or will be made by the Proposer to induce any other person or firm to submit or not to submit a proposal for the purpose of restricting competition.
9. I/we grant the AGENCY the right to contact references and other, who may have pertinent information regarding the ability of the Consultant and the lead staff person to perform the services contemplated by this RFP.
10. If any staff member(s) who will perform work on this contract has retired from the State of Washington under the provisions of the 2008 Early Retirement Factors legislation, his/her name(s) is noted on a separately attached page.

We (circle one) **are** / **are not** submitting proposed Contract exceptions. (See Section 2.10, Contract and General Terms and Conditions.) If Contract exceptions are being submitted, I/we have attached them to this form.

On behalf of the Consultant submitting this proposal, my name below attests to the accuracy of the above statement. *If electronic, also include:* We are submitting a scanned signature of this form with our proposal.

Signature of Proposer

Title

Date

EXHIBIT B SAMPLE PERSONAL SERVICE CONTRACT

This Contract is made and entered into by and between the state of Washington, Puget Sound Partnership (PSP), and the below named firm, hereinafter referred to as "CONTRACTOR."

CONTRACTOR INFORMATION

Project Manager

EIN:

PSP INFORMATION

Project Manager

PUGET SOUND PARTNERSHIP
326 EAST D STREET
TACOMA, WA 98421-1801

PURPOSE

The purpose of this contract is to provide support to the Partnership

PERIOD OF PERFORMANCE

The period of performance under this Contract will be from _____, or date of execution, whichever is later, through _____.

COMPENSATION AND PAYMENT

Total compensation payable to CONTRACTOR for satisfactory performance of the work under this Agreement shall not exceed \$ _____. CONTRACTOR'S compensation for services rendered shall be in accordance with the budget attached as Exhibit C:

TERMS AND CONDITIONS

All rights and obligations of the parties to this Agreement shall be subject to and governed by the Terms and Conditions contained in the following exhibits, herein incorporated by reference. In the event of an inconsistency in this contract, the inconsistency shall be resolved by giving precedence in the following order:

1. Applicable Federal and State of Washington Statutes and regulations
2. This Agreement cover sheet
3. Special terms and conditions as contained in this basic Agreement instrument
4. Exhibit A – General Terms and Conditions
5. Exhibit B – Scope of Work
6. Exhibit C – Budget
7. Any other provision, term or material incorporated herein by reference or otherwise incorporated

ENTIRE AGREEMENT

This agreement, including referenced exhibits, represents all the terms and conditions agreed upon by the parties. No other statements or representations, written or oral, shall be deemed a part hereof.

APPROVAL

This contract shall be subject to the written approval of the AGENCY'S authorized representative and shall not be binding until so approved. The contract may be altered, amended, or waived only by a written amendment executed by both parties.

THIS CONTRACT, consisting of _____ pages and _____ attachment(s), is executed by the persons signing below, who warrant they have the authority to execute the contract.

[CONTRACTOR'S NAME]

Puget Sound Partnership

Signature

Marc Daily

Title

Date

Deputy Director

Date

SAMPLE CONTRACT
GENERAL TERMS AND CONDITIONS

DEFINITIONS

As used throughout this contract, the following terms shall have the meaning set forth below:

- A. "AGENCY" shall mean the Puget Sound Partnership of the State of Washington, any division, section, office, unit or other entity of the Puget Sound Partnership, or any of the officers or other officials lawfully representing that AGENCY.
- B. "AGENT" shall mean the Director of the Puget Sound Partnership, and/or the delegate authorized in writing to act on the Director's behalf.
- C. "RECIPIENT" shall mean Ross & Associates, the entity performing service(s) under this contract, and shall include all employees of the Ross & Associates.
- D. "SUBCONTRACTOR" shall mean one not in the employment of the CONTRACTOR, who is performing all or part of those services under this contract under a separate contract with the CONTRACTOR. The terms "SUBCONTRACTOR" and "SUBCONTRACTORS" means SUBCONTRACTOR(s) in any tier.

ACCESS TO DATA

In compliance with RCW 39.29.080, the RECIPIENT shall provide access to data generated under this Agreement to PSP, the Joint Legislative Audit and Review Committee, and the State Auditor at no additional cost. This includes access to all information that supports the findings, conclusions, and recommendations of the RECIPIENT'S reports, including computer models and methodology for those models.

ADVANCE PAYMENTS PROHIBITED

No payments in advance of or in anticipation of goods or services to be provided under this Agreement shall be made by the PSP.

AMENDMENTS

This Agreement may be amended by mutual agreement of the parties. Such amendments shall not be binding unless they are in writing and signed by personnel authorized to bind each of the parties.

AMERICANS WITH DISABILITIES ACT (ADA) OF 1990, PUBLIC LAW 101-336, also referred to as the "ADA" 28 CFR Part 35. The RECIPIENT must comply with the ADA, which provides comprehensive civil rights protection to individuals with disabilities in the areas of employment, public accommodations, state and local government services, and telecommunications.

ASSIGNMENT

Neither this contract, nor any claim arising under this contract, shall be transferred or assigned by the RECIPIENT without prior written consent of the PSP.

ASSURANCES

PSP and the RECIPIENT agree that all activity pursuant to this Agreement will be in accordance with all the applicable current federal, state and local laws, rules, and regulations.

ATTORNEYS' FEES

In the event of litigation or other action brought to enforce Agreement terms, each party agrees to bear its own attorney fees and costs.

BILLING PROCEDURES AND PAYMENT

PSP will pay RECIPIENT upon acceptance of services provided and receipt of properly completed invoices, which shall be submitted to the Agreement Manager, *not more often than monthly, to:*

*Puget Sound Partnership
Fiscal Unit
326 East D Street
Tacoma, WA 98421-1801*

Payment shall be based upon satisfactory acceptance of each deliverable or progress report submitted by the RECIPIENT. PSP reserves the right to withhold 10% of the payment under each invoice until satisfactory completion of the project.

The invoices shall describe and document, to the PSP'S satisfaction, the following:

1. a description of the work performed,
2. the progress of the project and milestones met
3. fees charged by the RECIPIENT.

Each invoice will include:

1. A progress Report or description of deliverables rendered during the period being invoiced
2. The amount being billed
3. Cumulative spent, along with a remaining balance on the contract
4. Time period during which the services were performed

The invoice shall include the Agreement reference number. If expenses are invoiced, provide a detailed breakdown of each type. A receipt must accompany any single expenses in the amount of \$50.00 or more in order to receive reimbursement.

Payment shall be considered timely if made by PSP within thirty (30) calendar days after receipt of properly completed invoices. Payment shall be sent to the address designated by the RECIPIENT.

PSP may, in its sole discretion, terminate the Agreement or withhold payments claimed by the RECIPIENT for services rendered if the RECIPIENT fails to satisfactorily comply with any term or condition of this contract.

No payments in advance or in anticipation of services or supplies to be provided under this Agreement shall be made by the PSP.

Expenses

RECIPIENT shall receive reimbursement for travel and other expenses as identified below or as authorized in advance by PSP as reimbursable. The maximum amount to be paid to the RECIPIENT for authorized expenses shall not exceed \$804.00, which amount is included in the Agreement total above.

Such expenses may include airfare (economy or coach class only), other transportation expenses, and lodging and subsistence necessary during periods of required travel. RECIPIENT shall receive compensation for travel expenses at current state travel reimbursement rates.

COMPLIANCE WITH LAWS

RECIPIENT shall comply with all applicable laws, policies and regulations of the state, and the federal government in the performance of duties under this agreement.

CONFIDENTIALITY/SAFEGUARDING OF INFORMATION

The RECIPIENT shall not use or disclose any information concerning the PSP, or information that may be classified as confidential, for any purpose not directly connected with the administration of this contract, except with prior written consent of the PSP, or as may be required by law.

CONFLICT OF INTEREST

Notwithstanding any determination by the Executive Ethics Board or other tribunal, PSP may, in its sole discretion, by written notice to the RECIPIENT terminate this Agreement if it is found after due notice and examination by the AGENT that there is a violation of the Ethics in Public Service Act, Chapter 42.52 RCW; or any similar statute involving the RECIPIENT in the procurement of, or performance under this contract.

In the event this Agreement is terminated as provided above, PSP shall be entitled to pursue the same remedies against the RECIPIENT as it could pursue in the event of a breach of the Agreement by the RECIPIENT. The rights and remedies of PSP provided for in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law. The existence of facts upon which the AGENT makes any determination under this clause shall be an issue and may be reviewed as provided in the "Disputes" clause of this contract.

CONFORMANCE

If any provision of this Agreement violates any statute or rule of law of the state of Washington, it is considered modified to conform to that statute or rule of law.

COPYRIGHT PROVISIONS

Unless otherwise provided, all materials produced under this Agreement shall be considered "works for hire" as defined by the U.S. Copyright Act and shall be owned by the PSP. PSP shall be considered the author of such materials. In the event the materials are not considered "works for hire" under the U.S. Copyright laws, RECIPIENT hereby irrevocably assigns all right, title, and interest in materials, including all intellectual property rights, to PSP effective from the moment of creation of such materials.

Materials means all items in any format and includes, but is not limited to, data, reports, documents, pamphlets, advertisements, books, magazines, surveys, studies, computer programs, films, tapes, and/or sound reproductions. Ownership includes the right to copyright, patent, register and the ability to transfer these rights.

For materials that are delivered under the contract, but that incorporate pre-existing materials not produced under the contract, RECIPIENT hereby grants to PSP a nonexclusive, royalty-free, irrevocable license (with rights to sublicense others) in such materials to translate, reproduce, distribute, prepare derivative works, publicly perform, and publicly display. The RECIPIENT warrants and represents that RECIPIENT has all rights and permissions, including intellectual property rights, moral rights and rights of publicity, necessary to grant such a license to the PSP.

The RECIPIENT shall exert all reasonable effort to advise the PSP, at the time of delivery of materials furnished under this contract, of all known or potential invasions of privacy contained therein and of any portion of such document that was not produced in the performance of this contract.

PSP shall receive prompt written notice of each notice or claim of infringement received by the RECIPIENT with respect to any data delivered under this contract. PSP shall have the right to modify or remove any restrictive markings placed upon the data by the RECIPIENT.

COVENANT AGAINST CONTINGENT FEES

The RECIPIENT warrants that no person or selling agent has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, excepting bona fide employees or bona fide established agents maintained by the RECIPIENT for securing business.

PSP shall have the right, in the event of breach of this clause by the RECIPIENT, to annul this Agreement without liability or, in its discretion, to deduct from the Agreement price or consideration

or recover by other means the full amount of such commission, percentage, brokerage or contingent fee.

DISALLOWED COSTS

The RECIPIENT is responsible for any audit exceptions or disallowed costs incurred by its own organization or that of its Subcontractors.

DISPUTES

Except as otherwise provided in this contract, when a dispute arises between the parties and it cannot be resolved by direct negotiation, either party may request a dispute hearing with AGENT.

1. The request for a dispute hearing must:
 - Be in writing;
 - State the disputed issue(s);
 - State the relative positions of the parties;
 - State the RECIPIENT'S name, address, and Agreement number; and
 - Be mailed to the AGENT and the other party's (respondent's) Agreement manager within 3 working calendar days after the parties agree that they cannot resolve the dispute.
2. The respondent shall send a written answer to the requester's statement to both the agent and the requester within 5 working calendar days.
3. The AGENT shall review the written statements and reply in writing to both parties within 10 working days. The AGENT may extend this period if necessary by notifying the parties.
4. The parties agree that this dispute process shall precede any action in a judicial or quasi-judicial tribunal.

Nothing in this Agreement shall be construed to limit the parties' choice of a mutually acceptable alternate dispute resolution method in addition to the dispute resolution procedure outlined above.

DRUG FREE WORKPLACE

For the duration of this agreement, the RECIPIENT agrees to comply with the drug free provisions set forth in Title 40 CFR 36.200.

DUPLICATE PAYMENT

PSP shall not pay the RECIPIENT, if the RECIPIENT has charged or will charge the State of Washington or any other party under any other Agreement or agreement, for the same services or expenses.

GOVERNING LAW

This Agreement shall be construed and interpreted in accordance with the laws of the State of Washington, and the venue of any action brought hereunder shall be in the Superior Court for Thurston County.

HOLD HARMLESS

Each party shall defend, protect and hold harmless the other party from and against all claims, suits or actions arising from any intentional or negligent act or omission of that party's employees, agents and/or authorized subcontractor(s) while performing under the terms of this agreement.

INDEMNIFICATION

To the fullest extent permitted by law, RECIPIENT shall indemnify, defend, and hold harmless State, agencies of State and all officials, agents and employees of State, from and against all claims for injuries or death arising out of or resulting from the performance of the contract. "Claim," as used in this contract, means any financial loss, claim, suit, action, damage, or expense, including but not limited to attorney's fees, attributable for bodily injury, sickness, disease, or death, or injury to or destruction of tangible property including loss of use resulting therefrom.

RECIPIENT'S obligations to indemnify, defend, and hold harmless includes any claim by RECIPIENTS' agents, employees, representatives, or any subcontractor or its employees.

RECIPIENT expressly agrees to indemnify, defend, and hold harmless the State for any claim arising out of or incident to RECIPIENT'S or any subcontractor's performance or failure to perform the contract. RECIPIENT'S obligation to indemnify, defend, and hold harmless the State shall not be eliminated or reduced by any actual or alleged concurrent negligence of State or its agents, agencies, employees and officials.

RECIPIENT waives its immunity under Title 51 RCW to the extent it is required to indemnify, defend and hold harmless State and its agencies, officials, agents or employees.

INDEPENDENT CAPACITY OF THE RECIPIENT

The parties intend that an independent RECIPIENT relationship will be created by this contract. The RECIPIENT and his or her employees or agents performing under this Agreement are not employees or agents of the PSP. The RECIPIENT will not hold himself/herself out as or claim to be an officer or employee of PSP or the State of Washington by reason hereof, nor will the RECIPIENT make any claim of right, privilege or benefit that would accrue to such employee under law. Conduct and control of the work will be solely with the RECIPIENT.

INDUSTRIAL INSURANCE COVERAGE

The RECIPIENT shall comply with the provisions of Title 51 RCW, Industrial Insurance. If the RECIPIENT fails to provide industrial insurance coverage or fails to pay premiums or penalties on behalf of its employees, as may be required by law, PSP may collect from the RECIPIENT the full amount payable to the Industrial Insurance accident fund. PSP may deduct the amount owed by the RECIPIENT to the accident fund from the amount payable to the RECIPIENT by PSP under this contract, and transmit the deducted amount to the Department of Labor and Industries, (L&I) Division of Insurance Services. This provision does not waive any of L&I's rights to collect from the RECIPIENT.

INSURANCE

The RECIPIENT shall provide insurance coverage as set out in this section. The intent of the required insurance is to protect the state should there be any claims, suits, actions, costs, damages or expenses arising from any negligent or intentional act or omission of the RECIPIENT or subcontractor, or agents of either, while performing under the terms of this contract.

The RECIPIENT shall provide insurance coverage, which shall be maintained in full force and effect during the term of this contract, as follows:

1. Commercial General Liability Insurance Policy. Provide a Commercial General Liability Insurance Policy, including contractual liability, in adequate quantity to protect against legal liability arising out of Agreement activity but no less than \$1,000,000 per occurrence.

Additionally, the RECIPIENT is responsible for ensuring that any subcontractors provide adequate insurance coverage for the activities arising out of subcontracts.

2. Automobile Liability. In the event that services delivered pursuant to this Agreement involve the use of vehicles, either owned or unowned by the RECIPIENT, automobile liability insurance shall be required. The minimum limit for automobile liability is:

\$1,000,000 per occurrence, using a Combined Single Limit for bodily injury and property damage.

3. The insurance required shall be issued by an insurance company/ies authorized to do business within the state of Washington, and shall name the state of Washington, its agents and employees as additional insureds under the insurance policy/ies.

All policies shall be primary to any other valid and collectable insurance. RECIPIENT shall instruct the insurers to give PSP thirty (30) calendar days advance notice of any insurance cancellation.

RECIPIENT shall submit to PSP within fifteen (15) calendar days of the Agreement effective date, a certificate of insurance that outlines the coverage and limits defined in the *Insurance* section. RECIPIENT shall submit renewal certificates as appropriate during the term of the contract.

LICENSING, ACCREDITATION AND REGISTRATION

The RECIPIENT shall comply with all applicable local, state, and federal licensing, accreditation and registration requirements/standards, necessary for the performance of this contract.

LIMITATION OF AUTHORITY

Only the AGENT or AGENT'S delegate by writing (delegation to be made prior to action) shall have the express, implied, or apparent authority to alter, amend, modify, or waive any clause or condition of this contract. Furthermore, any alteration, amendment, modification, or waiver or any clause or condition of this Agreement is not effective or binding unless made in writing and signed by the AGENT.

NONCOMPLIANCE WITH NONDISCRIMINATION LAWS

In the event of the RECIPIENT'S non-compliance or refusal to comply with any nondiscrimination law, regulation, or policy, this Agreement may be rescinded, canceled or terminated in whole or in part, and the RECIPIENT may be declared ineligible for further contracts with the PSP. The RECIPIENT shall, however, be given a reasonable time in which to cure this noncompliance. Any dispute may be resolved in accordance with the "Disputes" procedure set forth herein.

NONDISCRIMINATION

During the performance of this contract, the RECIPIENT shall comply with all federal and state nondiscrimination laws, regulations and policies.

PRIVACY

Personal information including, but not limited to, "Protected Health Information," collected, used, or acquired in connection with this Agreement shall be protected against unauthorized use, disclosure, modification or loss. RECIPIENT shall ensure its directors, officers, employees, subcontractors or agents use personal information solely for the purposes of accomplishing the services set forth herein. RECIPIENT and its subcontractors agree not to release, divulge, publish, transfer, sell or otherwise make known to unauthorized persons personal information without the express written consent of PSP or as otherwise required by law.

Any breach of this provision may result in termination of the Agreement and the demand for return of all personal information. The RECIPIENT agrees to indemnify and hold harmless PSP for any damages related to the RECIPIENT'S unauthorized use of personal information.

PUBLICITY

The RECIPIENT agrees to submit to PSP all advertising and publicity matters relating to this Agreement wherein the PSP'S name is mentioned or language used from which the connection of the PSP'S name may, in the PSP'S judgment, be inferred or implied. The RECIPIENT agrees not to publish or use such advertising and publicity matters without the prior written consent of the PSP.

RECORDS MAINTENANCE

The RECIPIENT shall maintain books, records, documents, data and other evidence relating to this Agreement and performance of the services described herein, including but not limited to accounting procedures and practices that sufficiently and properly reflect all direct and indirect costs of any nature expended in the performance of this contract.

RECIPIENT shall retain such records for a period of six years following the date of final payment. At no additional cost, these records, including materials generated under the contract, shall be subject at all reasonable times to inspection, review or audit by the PSP, personnel duly authorized by the PSP, the Office of the State Auditor, and federal and state officials so authorized by law, regulation or agreement.

If any litigation, claim or audit is started before the expiration of the six (6) year period, the records shall be retained until all litigation, claims, or audit findings involving the records have been resolved.

REGISTRATION WITH DEPARTMENT OF REVENUE

The RECIPIENT shall complete registration with the Washington State Department of Revenue and be responsible for payment of all taxes due on payments made under this contract.

RIGHT OF INSPECTION

The RECIPIENT shall provide right of access to its facilities to the PSP, or any of its officers, or to any other authorized agent or official of the state of Washington or the federal government, at all reasonable times, in order to monitor and evaluate performance, compliance, and/or quality assurance under this contract.

SAVINGS

In the event funding from state, federal, or other sources is withdrawn, reduced, or limited in any way after the effective date of this Agreement and prior to normal completion, PSP may terminate the Agreement under the "Termination for Convenience" clause, without the ten-day notice requirement, subject to renegotiation at the PSP'S discretion under those new funding limitations and conditions.

SEVERABILITY

The provisions of this Agreement are intended to be severable. If any term or provision is illegal or invalid for any reason whatsoever, such illegality or invalidity shall not affect the validity of the remainder of the contract.

SITE SECURITY

While on PSP premises, RECIPIENT, its agents, employees, or subcontractors shall conform in all respects with physical, fire or other security policies or regulations.

SUBCONTRACTING

Neither the RECIPIENT nor any SUBCONTRACTOR shall enter into subcontracts for any of the work contemplated under this Agreement without obtaining prior written approval of the PSP. In no event shall the existence of the subcontract operate to release or reduce the liability of the RECIPIENT to the Department for any breach in the performance of the RECIPIENT's duties. This clause does not include contracts of employment between the RECIPIENT and personnel assigned to work under this contract.

Additionally, the RECIPIENT is responsible for ensuring that all terms, conditions, assurances and certifications set forth in this agreement are carried forward to any subcontracts. RECIPIENT and its subcontractors agree not to release, divulge, publish, transfer, sell or otherwise make known to unauthorized persons personal information without the express written consent of PSP or as provided by law.

TAXES

All payments accrued because of payroll taxes, unemployment contributions, any other taxes, insurance or other expenses for the RECIPIENT or its staff shall be the sole responsibility of the RECIPIENT.

TERMINATION FOR CAUSE

In the event PSP determines the RECIPIENT has failed to comply with the conditions of this Agreement in a timely manner, PSP has the right to suspend or terminate this contract. Before suspending or terminating the contract, PSP shall notify the RECIPIENT in writing of the need to take corrective action. If corrective action is not taken within 30 calendar days, the Agreement may be terminated or suspended.

In the event of termination or suspension, the RECIPIENT shall be liable for damages as authorized by law including, but not limited to, any cost difference between the original Agreement and the replacement or cover Agreement and all administrative costs directly related to the replacement contract, e.g., cost of the competitive bidding, mailing, advertising and staff time.

PSP reserves the right to suspend all or part of the contract, withhold further payments, or prohibit the RECIPIENT from incurring additional obligations of funds during investigation of the alleged compliance breach and pending corrective action by the RECIPIENT or a decision by PSP to terminate the contract. A termination shall be deemed a "Termination for Convenience" if it is determined that the RECIPIENT: (1) was not in default; or (2) failure to perform was outside of his or her control, fault or negligence.

The rights and remedies of PSP provided in this Agreement are not exclusive and are, in addition to any other rights and remedies, provided by law.

TERMINATION FOR CONVENIENCE

Except as otherwise provided in this contract, PSP may, by 10 calendar days written notice, beginning on the second day after the mailing, terminate this contract, in whole or in part. If this Agreement is so terminated, PSP shall be liable only for payment required under the terms of this Agreement for services rendered or goods delivered prior to the effective date of termination.

TERMINATION PROCEDURES

Upon termination of this contract, the PSP, in addition to any other rights provided in this contract, may require the RECIPIENT to deliver to PSP any property specifically produced or acquired for the performance of such part of this Agreement as has been terminated. The provisions of the "Treatment of Assets" clause shall apply in such property transfer.

PSP shall pay to the RECIPIENT the agreed upon price, if separately stated, for completed work and services accepted by the PSP, and the amount agreed upon by the RECIPIENT and PSP for (i) completed work and services for which no separate price is stated, (ii) partially completed work and services, (iii) other property or services that are accepted by the PSP, and (iv) the protection and preservation of property, unless the termination is for default, in which case the AGENT shall determine the extent of the liability of the PSP. Failure to agree with such determination shall be a dispute within the meaning of the "Disputes" clause of this contract. PSP may withhold from any amounts due the RECIPIENT such sum as the AGENT determines to be necessary to protect PSP against potential loss or liability.

The rights and remedies of PSP provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this contract.

After receipt of a notice of termination, and except as otherwise directed by the AGENT, the RECIPIENT shall:

1. Stop work under the Agreement on the date, and to the extent specified, in the notice;
2. Place no further orders or subcontracts for materials, services, or facilities except as may be necessary for completion of such portion of the work under the Agreement that is not terminated;
3. Assign to the PSP, in the manner, at the times, and to the extent directed by the AGENT, all of the rights, title, and interest of the RECIPIENT under the orders and subcontracts so terminated, in which case PSP has the right, at its discretion, to settle or pay any or all claims arising out of the termination of such orders and subcontracts;

4. Settle all outstanding liabilities and all claims arising out of such termination of orders and subcontracts, with the approval or ratification of the AGENT to the extent AGENT may require, which approval or ratification shall be final for all the purposes of this clause;
5. Transfer title to PSP and deliver in the manner, at the times, and to the extent directed by the AGENT any property which, if the Agreement had been completed, would have been required to be furnished to the PSP;
6. Complete performance of such part of the work as shall not have been terminated by the AGENT; and
7. Take such action as may be necessary, or as the AGENT may direct, for the protection and preservation of the property related to this contract, which is in the possession of the RECIPIENT and in which PSP has or may acquire an interest.

TREATMENT OF ASSETS

- A. Title to all property furnished by PSP shall remain in the PSP. Title to all property furnished by the RECIPIENT, for the cost of which the RECIPIENT is entitled to be reimbursed as a direct item of cost under this contract, shall pass to and vest in PSP upon delivery of such property by the RECIPIENT. Title to other property, the cost of which is reimbursable to the RECIPIENT under this contract, shall pass to and vest in PSP upon (i) issuance for use of such property in the performance of this contract, or (ii) commencement of use of such property in the performance of this contract, or (iii) reimbursement of the cost thereof by PSP in whole or in part, whichever first occurs.
- B. Any property of PSP furnished to the RECIPIENT shall, unless otherwise provided herein or approved by the PSP, be used only for the performance of this contract.
- C. The RECIPIENT shall be responsible for any loss or damage to property of PSP that results from the negligence of the RECIPIENT or which results from the failure on the part of the RECIPIENT to maintain and administer that property in accordance with sound management practices.
- D. If any PSP property is lost, destroyed or damaged, the RECIPIENT shall immediately notify PSP and shall take all reasonable steps to protect the property from further damage.
- E. The RECIPIENT shall surrender to PSP all property of PSP prior to settlement upon completion, termination or cancellation of this contract
- F. All reference to the RECIPIENT under this clause shall also include RECIPIENT'S employees, agents or SUBCONTRACTORS.

U.S. DEPARTMENT OF TREASURY, OFFICE OF FOREIGN ASSETS CONTROL

PSP complies with U.S. Department of the Treasury, Office of Foreign Assets Control (OFAC) payment rules. OFAC prohibits financial transactions with individuals or organizations, which have been placed on the OFAC Specially Designated Nationals (SDN) and Blocked Persons sanctions list located at <http://www.treas.gov/offices/enforcement/ofac/index.html>. Compliance with OFAC payment rules ensures that PSP does not conduct business with individuals or organizations that have been determined to be supporters of terrorism and international drug dealing or that pose other dangers to the United States.

Prior to making payment to individuals or organizations, PSP will download the current OFAC SDN file and compare it to PSP and statewide vendor files. In the event of a positive match, PSP reserves the right to: (1) make a determination of "reasonability" before taking the positive match to a higher authority, (2) seek assistance from the Washington State Office of the State Treasurer (OST) for advanced assistance in resolving the positive match, (3) comply with an OFAC investigation, if required, and/or (4) if the positive match is substantiated, notify the RECIPIENT in writing and terminate the Agreement according to the Termination for Convenience provision

without making payment. PSP will not be liable for any late payment fees or missed discounts that are the result of time required to address the issue of an OFAC match.

WAIVER

Waiver of any default or breach shall not be deemed a waiver of any subsequent default or breach. Any waiver shall not be construed to be a modification of the terms of this Agreement unless stated to be such in writing and signed by authorized representative of the PSP.